



Mariami Glonti

Customer Service Agent

Hello, I am Mariam, a dedicated and versatile professional with a strong background in medicine. While my primary expertise lies in healthcare, I am always eager to expand my knowledge and explore new opportunities. I thrive on challenges, adapt quickly, and bring a proactive, responsible, and thoughtful approach to everything I do. With a passion for continuous learning and personal growth, I am confident that my diverse skill set and strong work ethic will have a valuable impact on any role I take on.

Personal Info

+995551044025
mglonti2@gmail.com
Lona Tuskia 19, Tbilisi, 0192,
Georgia

Driving License
no

Date of birth
13/12/1996

Skills

- Teamwork
- Leadership
- Communication
- Problem-solving
- Time management

Languages

- English
- German
- Russian
- Georgian

Work Experience

Invited Lecturer, Caucasus University (Part-Time), Tbilisi
November 2024 - January 2025

Customer Service Representative, Majorel, Batumi
October 2023 - February 2024

Customer Support Specialist, DCS, Germany
April 2023 - August 2023

Worked from home,
Worked 10-12 hours per day

Translator, 360 Smart Lingo (Part-Time), USA
November 2023 - December 2023

Home-based, Russian-English

Recruiter German customer support specialist, Evgenya (Part-Time), Germany
June 2022 - August 2022

Planning and managing the recruitment process;
Sourcing candidates for vacant positions;
Screening incoming resumes;
Planning and conducting interviews/testing;
Monitoring and organizing the internship process for candidates;
Preparing and posting job vacancy texts;
Executing tasks and instructions assigned by direct management;
Weekly reporting to the Director.

Customer Support Specialist, Upgaming, Tbilisi
February 2022 - August 2022

Freelancer, Customer Support Specialist, Mytalent.io, Germany
May 2021 - August 2022

Part-time, home-based job

Assistant Doctor in Neurosurgery, BAU, Batumi
January 2020 - September 2022

Trainer, First Aid Help Georgia, Batumi
April 2017 - February 2019

Organizer, Kings in Georgia, Olympic Games, Batumi

April 2017 - March 2018

**Teacher of English as a Foreign Language, House of Education,
Batumi**

February 2015 - September 2017

Assistant Doctor, Kaufbeuren Hospital, Kaufbeuren, Germany

July 2015 - September 2015

Education

**Bachelor's degree in Medicine, Shota Rustaveli State University
(2015-2022)**

Advanced Full Level , ETI Language School (C1 English level)